CENTRAL IOWA MULTI-FLO, INC.

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Service Agreement Residential & Commercial BOOK 45 PAGE 645

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Bill & Sherry Hanna
South of Winterset

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This agreement provides a service program that will help insure continuous trouble free operational country toward of your sewage treatment plant. As with any mechanical device your sewage treatment plant requires periodic servicing to prevent major operational difficulties.

We, Central Iowa Multi-Flo, being an authorized Multi-Flo & Nayadic Service Distributor offer a full service program. Helping to keep your unit functioning properly and spot major trouble before it starts. This service consists of the following:

- 1. On site inspections and testing as required by your county, Chapter 69.9,1, of the Iowa Code. a. Pull test samples of the effluent and have tested for BOD quality.
 - b. Results will be mailed to homeowner and respective Health Department.
- 2. All components are checked, cleaned, repaired or replaced as needed.
- 3. Filters checked for plugging. Filters will be cleaned or flushed as needed.
- 4. All labor and material is included to perform all of the above.
- 5. Pumping if required, will be billed to and approved by the customer in advance. Our office can and/or will arrange for pumping services. Also, Central lowa Multi-Flo will provide one of our service technician, for no extra charge, to be on site at the time of pumping.
- 6. The «Size» gallon per day plant installed is capable of treating 2/3 of the plant size per day of sanitary sewage waste with a 5-day BOD not to exceed 240 PPM.
- 7 Contract is voided if not used according to the owner's manual.
- 8. Any other tank customer may have can be worked on at a rate of \$42.00 per hour (i.e.: Concrete septic tanks, dosing pumps and alarms, lift station pumps and alarms, Geo-flow tanks and evaporation beds.)
- 9 This service contract was is provided at <u>no charge</u> to the customer for two years from the date the unit was originally started. If unit has not been activated within eighteen months from installation, warranty will begin at that time.
- 10. This agreement does not cover any repair or maintenance of county mandated after filters.
- 11. The installation of any mechanical system must be recorded on the abstract by the homeowner and a continual service contract is required by the county Chapter 69.8, 1, D of the lowa Code.

Central Iowa Multi-Flo

Customer Sherry Hanna

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